

QUALITY POLICY

ic! berlin GmbH is committed to a consistent focus on the requirements and expectations of our customers and to compliance with all applicable legal, regulatory, and normative requirements, in particular ISO 9001:2015, ISO 13485:2021, Regulation (EU) 2017/745 on Medical Devices (MDR), and Regulation (EU) 2016/425 on Personal Protective Equipment (PPE).

In particular, we commit ourselves to:

- a rapid and reliable response to customer and market requirements
- compliance with our delivery commitment regarding quality, quantity, and on-time delivery
- a high degree of flexibility in the execution of orders and projects
- a process-oriented approach with transparent and efficient operations
- the continual improvement of our products, processes, and services
- compliance with all applicable requirements and the maintenance and continual improvement of the effectiveness of our Quality Management System

Customer

With our integrated management system, we address the challenges of the global market with quality, flexibility, efficiency, and sustainability. Our customers include independent opticians, optical chains, international distributors, as well as private end users.

Customer satisfaction is at the center of our actions. The personal integrity, professional competence, and reliability of our employees are essential prerequisites for sustainable customer satisfaction and long-term partnerships.

Products

ic! berlin GmbH develops, manufactures, and distributes high-quality spectacle frames and sunglasses. Our objective is to provide safe, compliant, and high-quality products that meet both regulatory requirements and customer expectations, thereby contributing to a high level of customer satisfaction.

Depending on the product category, the company acts as:

- Manufacturer and distributor of medical devices in accordance with Regulation (EU) 2017/745 (MDR) for spectacle frames, and
- Manufacturer of personal protective equipment in accordance with Regulation (EU) 2016/425 (PPE) for sunglasses intended to protect against non-ionizing radiation (UV protection).

Suppliers

Our suppliers are an essential part of our value chain. Through the systematic selection, evaluation, and monitoring of reliable and capable suppliers, we ensure product quality, delivery performance, and regulatory compliance.

Employees

Our employees are qualified, motivated, and take responsibility for quality and product safety. We promote competence, quality awareness, and commitment through appropriate training, clear responsibilities, and an attractive working environment. In this way, our employees make a decisive contribution to the effectiveness of the Quality Management System and to the sustainable economic success of **ic! berlin GmbH**.



Management Signature

Berlin, 10.02.2026